

AUBYN DAVIES

MENSWEAR & SCHOOLWEAR SPECIALISTS

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Dear Parents, Guardians and Students

Our busy **Back to School** period will soon be upon us. We recommend that new pupils and parents to our schools visit our store so that we can get pupils fitted out with the correct uniform sizing quickly and easily. We do operate an online ordering system.

We offer 3 ways to purchase your uniform:

1. Visit us in Store

Simply visit our store situated in St Johns Street. Our Schoolwear Dept is on the 1st floor (no lift). Please note to keep numbers at a sensible level in the Schoolwear Department we will be operating an appointment system between the following dates **10th July – 2nd September**.

Booking Schoolwear Appointments

The booking system can be accessed through our website www.aubyndavies.co.uk there is a **blue bar** running across the top of the site with a scheduling button. Follow the steps and pick a date/time that is convenient for you.

2. Order online for home delivery.

Standard delivery is £4.00 for 3-5 working days. Orders over £75 qualify for free delivery. However, due to current circumstances, we cannot guarantee these times, and delivery may take a few days longer. Simply visit our website www.aubyndavies.co.uk, click on **SCHOOLWEAR** where you will see all our Schools listed.

3. Order online for **Click & Collect**

If you wish to Click & Collect – this option is available from our store during regular trading hours. Simply go to your basket and where it says UK standard shipping there is a **red icon** that says **change to collection**, click on this and you then have the option of Collect from Store. All Click & Collect parcels will be held for a maximum of 10 working days after notification of their availability. After that, if not collected, the order will be cancelled, goods returned to stock and your card credited.

Online Returns

For all online Schoolwear orders placed, you will have either 30 days or up to the 30th September 2023 to return these items to us for a full refund. Please note that all items need to be in an unused condition, with labels on and not named. On receipt of the garments, a full refund of the purchase price or exchange will be actioned. This does not affect your statutory rights.

We do hope you find the above information useful. If you need any further information please email our store enquiries@aubyndavies.co.uk and we will do our best to help you.

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